

Quality and Environmental Policy

Investigaciones y Aplicaciones Biotecnológicas S.L., a Design, Manufacture and Sale of Biological Control Agents company, set as starting point for the achievement of its primary objectives the Implementation of an Integrated Quality and Environmental Management System in accordance with the criteria set out in the **ISO 9001:2008 and ISO 14001:2004**. This aims to :

Complying with legal requirements that apply to the manufacture of such products.

- Satisfying customer requirements, committing to improving customer satisfaction.
- Satisfaction of the human staff and its environment, creating a good working environment and effective internal and external communication.
- Minimizing the impact by preventing pollution of the environment.
- Developing efficient products that minimize the use of chemicals that adversely affect the environment.

Investigaciones y Aplicaciones Biotecnológicas S.L. complies with the law and applicable standards in quality and environmental processes and it complies with improvement goals agree with the new technologies available to them. It applies legal compliance to the activities which the company develops and the requirements required by our clients, complying even beyond legal minimums standards on activities that are economically and technologically feasible, by assessing the degree of their movement regularly and correcting deviations.

The leadership of **Investigaciones y Aplicaciones Biotecnológicas S.L.** considers that establishing a culture of quality and environment is essential to exercise proper control over the policy of continuous improvement in quality, measures of prevention and control of pollution. To do this, we must develop corrective and preventive actions to prevent the recurrence of internal and external problems with the aim of achieving the highest competitiveness in the market. It aims to establish an Integrated Quality and Environment System with the future strategy to be more competitive, increase customer satisfaction, continuous improvement and planning the actions to be carried out in order to reduce the volume of waste generated in their activity, ensuring continued market and making profits in the company.

The culture of **Investigaciones y Aplicaciones Biotecnológicas S.L.**, believes that the Integrated Management System is not about a person but is the result from a joint effort of all members of our company, so we advocate the policy begins by the company staff by facilitating and encouraging the appropriate training to all employees. Furthermore, the Quality and Environment Manager, as a representative of the company in this matter, assumes responsibility for the development and implementation of the Integrated Management System, making it reach all the operational and management levels of the company.

This system will be reviewed by our company at least once a year, in order to verify that constantly maintains its effectiveness and appropriateness. This review will be completed by written outline. In order to achieve all that, the leadership made available to its staff all the necessary resources for the proper development and implementation of a system of quality and environmental management assurance to UNE -EN ISO 9001:2008 and UNE -EN LA ISO 14001:2004. The management is committed the commitment to disclose its Quality and Environmental policy and commits to make it be carried out and monitor its compliance throughout our company and its suppliers and external customers, as well as comply with integration in the environment to which it belongs and avoid, within its technical and financial capabilities, which could cause discomfort.

Moncada, March 14, 2012

Raquel del Val Buedo
The Quality and Environment Manager